



# My Advisor Feedback Sheet - Results

F007:A122-a-2017  
© 2017 Business Owner's Charter, Inc.

**Results** - All of the advisor's securities clients were asked to complete this survey in 2017 with a response rate of 91%. The survey is reprinted below with grades as follows:

## Grading Chart

Strongly Agree	Agree	? - No Opinion	Disagree	Strongly Disagree
100%	80%	60%	40%	20%

Here are some statements that may or may not apply to your experience with your advisor, Jacki Liautaud, 6436 N. Oketo, Chicago, IL 60631. There is no right or wrong answer to any of the statements. The purpose of this survey is simply to see how much agreement there may be among her clients. There are five degrees of agreement or disagreement that you can give to each of the statements as follows:

SA = strongly agree

A = agree

. = no opinion

D = disagree

SD = strongly disagree

On the survey below, circle the reply that best reflects your response.

## Grade

- 97%     1. **Competency trust.** I trust that my advisor is trained, experienced, and capable of doing her job.
- 99%     2. **Ethical trust.** I can count on my advisor to put my interests ahead of her own.
- 99%     3. **Reliability trust.** My advisor can be counted on to do what she says.
- 99%     4. **Communication trust – part A.** I trust that I can talk to my advisor about my concerns and be heard.
- 99%     5. **Communication trust – part B.** I know what my advisor is thinking in regard to my financial plan.
- 98%     6. **Outsider trust.** I trust my advisor to absorb people, practices, and ideas from the outside.
- 99%     7. **Enthusiasm trust.** I perceive my advisor as enjoying her work.
- 97%     8. **Referral trust.** I trust my advisor to take as good care of all of her clients as she does of me.
- 98%     9. **Average grade overall.**